



Face Mask Policy

Elmwood Family Doctors is committed to keeping patients and staff safe during the ongoing covid 19 pandemic. We request that all patients wear a face mask on the premises. Government guidance can be found [here](#).

There are a minority of patients for whom wearing a face mask may be detrimental to their health so are unable to wear a mask. In order to protect our patients please could you identify this at the time of booking your face to face appointment so that we can arrange for the most appropriate member of staff to see you, and to direct you as to where you must wait for your appointment which is separate to other patients, as they may themselves be vulnerable.

In the event that a patient attends without a face mask, without prior arrangement with the practice, the patient may be asked to wear a mask, or to leave the premises and rebook your appointment for another time. If a member of practice staff feels that seeing a patient face to face without a mask would cause risk to either themselves or other patients, they may refuse to see that patient, and the patient will be asked to rebook at a time when they feel able to wear a mask.

Thank you for your ongoing assistance in this matter.

Elmwood Family Doctors

Published 12/11/2020

Full link to government guidance;

<https://www.gov.uk/government/publications/face-coverings-when-to-wear-one-and-how-to-make-your-own/face-coverings-when-to-wear-one-and-how-to-make-your-own>