

A Few words from the Chair of Elmwood Patient Participation Group



As a local resident of the Holme Valley for many years, and as an appreciative patient at the surgery, I wanted to volunteer to become a member of the Patient Participation Group (PPG).

The group consists of approximately 18 other patient representatives all wanting to support Elmwood and we convene here at the surgery 4 times a year to meet with our health managers, doctors and administrators and discuss what improvements can be made for patients, and at the same time we are kept up to speed with changes in the practice and new appointments.

The big changes for 2020 include Elmwood becoming part of a wider network of 6 other surgeries, the Valleys Primary Care Network (PCN) where the hope is that facilities and services would be shared across the various sites.

Also new for 2020 is the appointment of a new link worker who will be based at the surgery one day a week. Her role will be to assist patients find suitable social or physical activities in the area through one to one help. An appointment with her can be made through reception or by being referred by staff at Elmwood. This is really a welcome development which should enable people to find wellbeing activities that will be rewarding and enjoyable, especially for those feeling at all isolated.

If there are any issues you would like our Patient Reference Group to look at please leave a comment at reception and your contact details and we will look into including your item in our meetings

Thank you

Jane Gledhill (Chair)